

APIC Chicago Metro Area Chapter Survey – Executive Summary

Methods

A request to complete a 12 question on-line survey was sent out via e-mail to all members on 12/17/2008. The survey was a mix of Likert Scale-type and free-text response questions. The survey was anonymous unless members choose to provide their name.

Response Highlights

Who Responded

A total of 92 of the 242 chapter members (38%) completed or partially completed the survey. Seventy-eight members provided their work setting.

Answer Options	Response Frequency
Hospital	78.2%
Long Term Care	6.4%
Behavioral Health	1.3%
Vendor	2.6%
Department of Health	5.1%
Other	6.4%

And the number of years they have worked in infection control

Answer Options	Response Frequency
0 - 2 years	21.8%
3 - 5 years	17.9%
5 + years	60.3%

What Members Value and How Satisfied They Are

Rating Averages of 4-5 correspond to Important to Very Important or Satisfied to Very Satisfied.

Rating Averages of 3-4 correspond to Undecided to Important or Undecided to Satisfied.

Answer Options	Rating Average	Response Count	Rating Average	Response Count
Local Educational Programs	4.6	91	4.1	81
Opportunity to Network	4.5	90	4.0	81
Chapter Member Directory	4.5	90	4.4	80
Member Discounts to Chapter Events	4.4	91	3.9	78
CEUs for Local Educational Programs	4.2	91	3.2	80
Chapter Newsletter	4.1	90	3.2	80
E-mail from Board Members	4.0	91	3.3	80
APIC Chicago Website	4.0	89	3.6	79
New Member Mentoring	3.7	89	2.9	79
Chapter Certification Scholarship	3.7	91	3.1	79
Chapter Conference Tuition Scholarship	3.7	90	3.0	79

How Should Chapter Respond to Increased Cost of Programs with CEUs?

Answer Options	Response Frequency	Response Count
Provide CEUs for the annual meeting only (may require increased program fee)	27.7%	23
Other (please specify)	19.3%	16
Increase program fees	18.1%	15
Ask members to speak for free	18.1%	15
Do not provide CEUs	16.9%	14

How Should the Chapter Communicate with Members

Answer Options	Response Frequency
Email	86.1%
Mail	6.3%
Other (please specify)	5.1%
Newsletter	2.5%
Phone	0.0%
Fax	0.0%

What Services Would You Like To See Provided; How Can We Help You; What Could We Do Better?

A total of 147 comments were made in response to these 3 open-ended questions. Comments roughly broke down into the following categories.

Education (~48)

- More, More, More
- CEUs (Mixed-Need /Don't Need)
- Current updates and guidelines
- More advance notice
- Webcasts
- Location
- Certification prep
- For Non-hospital settings
- Short programs from peers
- 2 Day Seminars

Communication (~39)

- More
- More timely notice of events
- Want Newsletter
- From Board members
- About IL legislation and regulatory issues

Membership (~25)

- Mentoring for new members

Networking (~8)

- Tool sharing
- With other organizations
- More structured opportunity

Website (~5)

- Needs more updating
- Broken links

New Ideas

- Chapter Listserv
- Chapter Expert Panel
- “Who can you call” Phone List

Suggestions for Education Programs

Thirty-four members offered in excess of 60 ideas for programs. Frequently suggested topics included:

- C difficile
- Guidelines
- ESBLs/MDROs/KPCs
- JCAHO
- BSIs
- VAPS

Board Action Items Based On Survey Responses

- To be determined at Strategic Planning Meeting